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## **Home Care Assistance of Ft. Lauderdale Receives Distinguished 2019 Best of Home Care® – Leader in Excellence Award**

*Home Care Assistance of Ft. Lauderdale is recognized for the 4th consecutive year as one of the top home care agencies in the country based on client and employee satisfaction*

**(Fort Lauderdale, FL – February 5, 2019)** [Home Care Assistance of Ft. Lauderdale](#), the area's leading agency for in-home senior care, is proud to announce that it has received the distinguished Best of Home Care – Leader in Excellence Award from Home Care Pulse, the leading firm in quality assurance for home care. The Leader in Excellence Award is the highest recognition awarded by Home Care Pulse and is given to select home care businesses that consistently rank among the very highest in 10 or more quality metrics. As a Leader in Excellence, Home Care Assistance of Ft. Lauderdale is now ranked among the top 10% of home care providers participating in the nationwide Home Care Pulse Satisfaction Management Program.

"The awards received are a tribute to our outstanding caregivers and office team who provide a premier level of care to our clients and their families," said Manpreet Dhalla, Owner and President of Home Care Assistance of Ft. Lauderdale. "Our goal is to continually provide the highest quality of care and improve in every area of employee and caregiver satisfaction."

This accomplishment demonstrates the company's long-term dedication to excellent care and quality improvement. Over a 12-month period, Home Care Assistance of Ft. Lauderdale received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, scheduling, communication, client/caregiver compatibility, etc.

While this is the first time Home Care Assistance of Ft. Lauderdale has received the Leader in Excellence Award, it is the 4<sup>th</sup> consecutive year the company has earned the Best of Home Care Provider of Choice and Employer of Choice Awards from Home Care Pulse.

"Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible," says Erik Madsen, CEO of Home Care Pulse. "We are happy to recognize Home Care Assistance of Ft. Lauderdale as a Leader in Excellence. We've been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as a top home care provider."

For more information about the company's commitment to excellence, please visit [www.HomeCareAssistanceFTLauderdale.com](http://www.HomeCareAssistanceFTLauderdale.com) or call 954-909-0370 at any time. Feel free to visit the office located at 5975 N Federal Highway, Ste 124, Fort Lauderdale, FL.

### **About Home Care Assistance**

[Home Care Assistance](http://www.HomeCareAssistance.com) is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2018 Franchise500®, Inc. 5000 Company and one of the [50 fastest](#) growing women-owned companies worldwide in 2016, Home Care Assistance has received numerous industry awards including Entrepreneur's Fastest-Growing Franchises and Franchise Business Review's Top 50. The company was recognized as a [2018 Endorsed National Provider](#) by the home care industry's leading research firm, Home Care Pulse. Home Care Assistance CEO Lily Sarafan was also named Health Care Executives' [2016 Woman of the Year](#). For more information about Home Care Assistance, our services and franchise opportunities, visit [www.homecareassistance.com](http://www.homecareassistance.com).

### **About Home Care Pulse**

Home Care Pulse is the home care industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit [homecarepulse.com](http://homecarepulse.com).