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Home Care Assistance of Ft. Lauderdale Receives 2017 Best of Home Care® Provider and Employer of Choice Awards

(Fort Lauderdale, FL – February 27, 2017) [Home Care Assistance of Ft. Lauderdale](#), the leading agency for in-home senior care, is proud to announce that it has received both the Best of Home Care Provider of Choice and Employer of Choice Awards from Home Care Pulse for the 2nd year in a row. Home Care Assistance of Ft. Lauderdale ranked among the highest providers in 9 out of 10 client satisfaction categories and in 8 out of 10 caregiver satisfaction metrics. These prestigious awards are granted only to the top-ranking home care agencies in each area. The awards are based on both client and caregiver satisfaction scores gathered by Home Care Pulse, an independent company that benchmarks home care providers nationally. Home Care Pulse is the home care industry's leading firm in performance benchmarking and quality satisfaction management.

"We want to congratulate Home Care Assistance of Ft. Lauderdale on once again receiving both the Best of Home Care Provider of Choice Award and the Best of Home Care Employer of Choice Award," says Aaron Marcum, CEO and founder of Home Care Pulse. "Since these awards are based on real, unfiltered feedback from clients and caregivers, Home Care Assistance of Ft. Lauderdale has proven their dedication to providing a great work environment and solid training to employees, while maintaining their focus on client satisfaction. We are pleased to recognize their dedication to quality, professionalism, and expertise in home care."

Home Care Pulse gathers feedback from clients and caregivers via live phone interviews each month. Because Home Care Pulse is an independent third-party company, it is able to collect honest and unbiased feedback. Home Care Assistance of Ft. Lauderdale has earned the 2017 Best of Home Care – Provider of Choice and Employer of Choice awards in the following satisfaction categories measured by Home Care Pulse: Provider Awards – Work Ethic of Caregivers, Compassion of Caregivers, Professionalism of Caregivers, Confidence in Office Staff, Communication from Provider, Client/Caregiver Compatibility, Service as Expected, Recommended Provider, and Daily Life; Employer Awards – Respected by Supervisor, Providing Feedback, Clear Expectations, Office Support Staff, Client/Caregiver Compatibility, Overall Job Satisfaction, Recommend Employment, Recommend Company's Services.

"I'm very proud of our team and caregivers for getting these awards for two years in a row. From the beginning, our goal has always been to be the highest quality provider in Ft. Lauderdale," said Manpreet Dhalla, Owner/President of Home Care Assistance of Ft. Lauderdale. "This recognition is really a tribute to the amazing caregivers on our team and the incredible work that they do."

“Our goal at Home Care Pulse is to empower home care businesses to deliver the best home care possible,” says Aaron Marcum, CEO and founder of Home Care Pulse. “We are happy to recognize Home Care Assistance of Ft. Lauderdale as a Best of Home Care award-winning provider and celebrate their accomplishments in building a team of happy, qualified caregivers who provide outstanding care for their clients.”

To find out more about Home Care Assistance of Ft. Lauderdale commitment to excellence, please visit www.HomeCareAssistanceFTLauderdale.com or call 954-909-0370 at any time. We also welcome any one to visit our office at 5975 N Federal Highway, Ste 124 in Fort Lauderdale, FL.

ABOUT HOME CARE ASSISTANCE

Home Care Assistance is the leading provider of home care for seniors across the United States, Canada and Australia. Our mission is to change the way the world ages. We provide older adults with quality care that enables them to live happier, healthier lives at home. Our services are distinguished by the caliber of our caregivers, the responsiveness of our staff and our expertise in daily care. We embrace a positive, balanced approach to aging centered on the evolving needs of older adults. A 2016 Franchise500®, Inc. 5000 Company and one of the 50 fastest growing women-owned companies worldwide in 2016, the company was recognized as a 2016 Endorsed National Provider by the home care industry’s leading research firm, Home Care Pulse. Home Care Assistance CEO Lily Sarafan was also named Health Care Executives’ 2016 Woman of the Year. For more information about Home Care Assistance, visit <http://www.homecareassistance.com>.

About Home Care Pulse

Home Care Pulse is the home care industry’s leading firm in performance benchmarking and quality satisfaction management, serving hundreds of home care businesses across North America. Home Care Pulse is the industry’s top resource for education, business development, agency certification, and proof of quality, including the prestigious Best of Home Care® Awards. [Click here](#) to learn more about the Private Duty Benchmarking Study and the Home Care Pulse VANTAGE program. For more information, please call Home Care Pulse at (877) 307-8573 or visit homecarepulse.com.